



Republic of the Philippines
OFFICE OF THE CITY MAYOR
City of Davao

EXECUTIVE ORDER NO. 13
Series of 2022

**AN ORDER ADOPTING THE QUALITY POLICY OF THE CITY GOVERNMENT OF
DAVAO**

WHEREAS, Administrative Order (AO) No. 161, s. 2006 enjoins all government agencies and encourages local government units to establish an ISO-aligned Quality Management System by implementing a government-wide Quality Management Program;

WHEREAS, the City Government of Davao is continuously establishing a Quality Management System (QMS) certifiable to ISO 9001:2015 standards to provide products and services that meet customer needs and applicable statutory requirements;

WHEREAS, to achieve the foregoing, the City Mayor issued Executive Order No. 33, Series of 2021, entitled "An Order Institutionalizing the Quality Management Program of the City Government of Davao and Constituting the Quality Management System (QMS) Committee, Secretariat, and Core Teams";

WHEREAS, ISO 9001:2015 further requires that the Quality Policy shall be maintained as documented information and communicated, understood, and applied within the organization;

NOW, THEREFORE, I, SARA Z. DUTERTE, Mayor of the City of Davao, by virtue of the powers vested in me by law, do hereby order the following:

SECTION 1. ADOPTION OF THE QUALITY POLICY. The City Government of Davao shall adopt, implement, and maintain the Quality Policy, as follows:

The **City Government of Davao** is committed to provide Davaoños excellent public service in the areas of governance, investment, tourism, climate change adaptation, disaster resiliency, environmental management, health care and education, agriculture, peace and order, infrastructure development, transport and traffic management, poverty alleviation, and sustainable growth driven by an empowered citizenry in ensuring Davao City as globally livable city.

The **City Government of Davao** anchors its commitment in the core values of leadership, good governance, service excellence, resiliency, unity and integrity.

The **City Government of Davao** upholds its commitment:

- to lead by example
- to consistently develop human resource capabilities
- to engage participative citizenry
- to enhance mechanisms that will ensure efficient and effective governance
- to adopt simplified procedures and enhance innovative approaches
- to deliver the highest level of public service
- to conform with the ISO 9001 and other applicable international standards
- to comply to relevant statutory and regulatory requirements
- to continually review, evaluate and improve the City's Quality Management System and its processes
- to achieve the goals and objectives of the city and aspirations of our constituents
- to recognize the foster diversity in its people and culture.

SECTION 2. IMPLEMENTATION. The Training and Advocacy Team of the Quality Management System Committee shall monitor the implementation of the Quality Policy in every department/ office. Also, the team shall spearhead the conduct of learning sessions to ensure and promote employee level of awareness and appreciation relative to Quality Policy.

It shall also be responsible for the review and maintenance of the Quality Policy.

SECTION 3. ADHERENCE. The employees of the City Government of Davao must adhere to and implement the Quality Policy in delivering public services.

SECTION 4. SEPARABILITY CLAUSE. If any provision of this Executive Order is declared invalid or unconstitutional, the other provisions not affected thereby shall remain valid and subsisting.

SECTION 5. REPEALING CLAUSE. All Orders or parts thereof which are inconsistent with the provisions of this Executive Order are hereby repealed or modified accordingly.

SECTION 6. EFFECTIVITY. This Order shall take effect immediately.

Done this _____ day of APR 01 2022 in Davao City, Philippines.

Attested by:


ATTY. ZULEIKA T. LOPEZ
City Administrator


SEBASTIAN Z. DUTERTE
Acting City Mayor

SARA Z. DUTERTE
City Mayor



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